



Amazon.com Scam Hits Holiday Shoppers

Just in time for the holidays, crooks have come up with a credible-looking way to scam online shoppers.

How it Works:

- You get an e-mail that appears to be from Amazon.com stating your recent order cannot be shipped.
- Claiming a problem with processing, the e-mail informs you that you won't be able to access your account or place orders with Amazon until you confirm your information.
- A "click here" link leads to an authentic-looking Amazon web page to confirm your name, address and credit card information.
- After entering the information and clicking on a "save and continue" button, you are redirected to Amazon's actual website.

What You Should Know:

- The scam e-mail subject line will say "**Your Amazon.com order cannot be shipped.**"
- If the "from" line in the e-mail contains an Internet Service Provider other than @amazon.com, the e-mail is not from Amazon.

What You Should Do:

- If you get an e-mail like this from Amazon (or any other online retailer), don't click on the link!
- If you've recently ordered from Amazon and are concerned about missing an authentic update, use your web browser to independently (not through the e-mail) log in to Amazon.com and check under "Your Orders" to see if the e-mail's details match any of your order information. If the information doesn't match, then the e-mail is a scam.

Please share this alert with friends and family!

Kristin Keckeisen
Fraud Watch Network

P.S. [Spotted a scam? Tell us about it. Our scam-tracking map gives you information about the latest scams targeting people in your state. You'll also find first-hand accounts from scam-spotters who are sharing their experiences so you know how to protect yourself and your family.](#)

The AARP Fraud Watch Network connects you to the latest information about ID theft and fraud so you can safeguard your personal information and your pocketbook.

[Visit the site](#) ›

GET HELP:

If you or someone you know has been a victim of identity theft or fraud, contact the AARP Foundation Fraud Fighter Center at [877-908-3360](tel:877-908-3360).

FORWARD TO A FRIEND:

Share this alert with your family and friends so they know how to spot the common strategies scammers use and have the tools they need to defend themselves against their tricks.

[Forward this alert](#) ›

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